

What to do if your Palm Pilot Batteries Die & Palm Elite Wireless Application is Lost!

If you installed the Palm® Desktop and other software from the CD included with your handheld, you already have Quick Install on your Windows computer. This tool makes it easy to install applications and files when you synchronize.

You can install applications by using Quick Install from within Palm Desktop software, by dragging and dropping onto the Palm Quick Install icon, or by using the commands in the Palm Quick Install window.

You can install the [EliteScore application](#) from your Windows computer to your handheld or to an expansion card inserted in your handheld. When you perform a HotSync operation, the applications are stored in Program Memory and are optimized for use on the handheld.

Using Quick Install from within Palm Desktop

(Windows only)

1. On your Windows computer, open Palm Desktop software.
2. Copy the application:
 - a. Click the Quick Install icon in the launch bar at the left of the window.
 - b. Drag and drop the application onto the Quick Install window.
 - c. When the confirmation dialog box appears, confirm your username, the application name, and the destination, and then click OK.
3. Perform a HotSync operation to install the file to your handheld.

Using the Quick Install icon

(Windows only)

1. Copy or download the application(s) or file(s) you want to install onto your computer.
2. Drag and drop the files onto the Quick Install icon:
3. From My Computer or Windows Explorer, select the file(s) or folder that you want to install.
4. Drag and drop the file(s) or folder onto the Quick Install icon on the desktop.
5. Select your handheld's profile and click OK.
6. Perform a HotSync operation with your handheld.

Using the Quick Install window

(Windows only)

1. Copy or download the file(s) you want to install onto your computer.
2. Double-click the Quick Install icon on the desktop.
3. Select the files to install:
4. In the User drop-down list, select the [user name](#) for your handheld.
5. Click Add.
6. Select the file(s) you want to install.
7. Click Open.
8. Perform a HotSync operation with your handheld.

I can't see a file I moved from my computer to my handheld.

If you used Quick Install to move a file to your handheld, depending on the file type, the file may be located in your handheld's Program Memory. If this is the case, you can't view the file using

File Transfer or the Files application, but you can access it by using the appropriate application. If you want to be able to see the file in the File Transfer window or the Files application, copy it to your handheld's Internal Drive using File Transfer. Want to learn more about File Transfer, the Files application and the Internal Drive? Your handheld's manual includes this information.

Elite Technology Company

Customer Support (913) 302-4200